

Privacy Policy

Last Updated: March 1, 2019

Cooper Standard has created this Privacy Policy in order to demonstrate our firm commitment to privacy. Please read the following policy to understand how your personal information will be treated as you make use of the many features of Cooper Standard's Websites ("Website").

When you use the Website, you consent to the use of your personal information by Cooper Standard in the manner specified in this Privacy Policy. This policy may change periodically, so please check back from time to time. For your information, the date of the last update to this Privacy Policy is stated at the top of this document. In addition to this Privacy Policy, your use of the WebSite is also subject to our Terms of Service.

THIS POLICY WILL EXPLAIN:

1. [Introduction](#)
2. [Persons under the Age of 18](#)
3. [Information We Collect About You and How We Collect It](#)
4. [Third-Party Use of Cookies and Other Tracking Technologies](#)
5. [How We Use Your Information](#)
6. [Sharing of Your Information](#)
7. [Choices about How we Use and Disclose Your Information](#)
8. [Correction of Your Information](#)
9. [Certain Notifications](#)
10. [Your California Privacy Rights](#)
11. [Changes to this Privacy Policy](#)
12. [Contact Information](#)

1. Introduction

When this Privacy Policy uses words like "we," "us," "ours," "Cooper Standard," or "Company," it means Cooper-Standard Holdings Inc., a Delaware, USA corporation, and its subsidiaries and affiliates. When this Privacy Policy uses words like "you," "your," and "yours," it means the person accessing the website and related resources hosted or provided at the Internet domain cooperstandard.com and any electronic content, wherever located, under the care, custody or

control of Cooper Standard (the “Website”). If you provide information covered by this Privacy Policy about another person, you (a) agree to this Privacy Policy on behalf of that person and (b) represent and warrant that you have the authority to accept this Privacy Policy on that person’s behalf.

This Privacy Policy applies to information:

- Collected or received by or through the Website;
- In electronic communications between you and us by means of the Website; and
- Received by or through applications or other resources that you download or access directly or indirectly through the Website.

This Privacy Policy does not apply to:

- Information collected offline or through any means not described above, such as through any other website operated by Company or any third party;
- Information collected by a third party, whether through any application or content (including advertising) that may link to or be accessible from or on the Website or otherwise; or
- Information about employees, retirees, or contractors, which is governed by separate policies available to such employees, retirees, and contractors.

Please read this Privacy Policy carefully. If you do not agree with this Privacy Policy, your choice is not to access or use the Website. By accessing or using the Website, you agree to this Privacy Policy. This Privacy Policy may change from time to time (see [Changes to this Privacy Policy](#)). Your continued access or use of this Website after we make changes is deemed to be acceptance of those changes, so please check the Privacy Policy periodically for updates.

2. Persons under the Age of 18

We do not knowingly collect personal information from any person under the age of 18. If you are under 18, do not provide any information about yourself to us, including your name, address, telephone number, e-mail address, or any other personal information. If we learn that we have collected or received personal information from a person under 18 without verification of parental consent, we will delete that information. If you believe that we have collected information from or about a person under the age of 18, please contact us at ethicsandcompliance@cooperstandard.com.

3. Information We Collect About You and How We Collect It

We collect several types of information, including information:

- By which you may be personally identified, such as name, postal address, e-mail address, telephone number, or any other identifier by which you may be identified or contacted online or offline (“personal information”);
- That is about you but individually does not identify you, such as the name you provide of your company and/or your job title; and/or
- About your internet connection, the equipment you use to access our Website, and usage details.

We collect this information:

- Directly from you when you provide it to us;
- Automatically as you navigate through the site (which might include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies); and
- From third parties.

Information You Provide to Us.

The information we collect on or through our Website may include:

- Information that you provide by filling in forms on our Website (including, but not limited to, registering on our Website to receive e-mail alerts, requesting further services, requesting support from the Cooper Standard foundation and information that you provide when you report a problem with our Website);
- Records and copies of your correspondence (including e-mail addresses), if you contact us; and
- Your search queries on the Website.

The Website may permit you to provide information to be published or displayed on public areas of the Website, or transmitted to other users of the Website or third parties (each a “User Contribution”). Your User Contributions are posted, and/or transmitted, to others at your own risk. Although we limit access to certain pages, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of the Website

with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

Information We Collect Through Automatic Data Collection Technologies.

As you navigate through, and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Website, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Website; and
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically may include personal information, or we may maintain it or associate it with personal information that we collect in other ways or receive from third parties. This helps us to improve our Website and to deliver a better and more personalized service, including, but not limited to, by enabling us to:

- Estimate our audience size and usage patterns;
- Store information about your preferences, allowing us to customize our Website according to your individual interests;
- Speed up your searches;
- Recognize you when you return to our Website; and
- Market goods or services to you.

The technologies we use for this automatic data collection may include, among other things, the following technologies.

- Cookies. A cookie is a small file placed on the hard drive of your computer or other browsing device. You may refuse to accept cookies by activating the appropriate setting on your browser. If you select this setting, you may be unable to access certain functions parts of the Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system may issue cookies when you direct your browser to our Website.

- Flash cookies. Certain features of the Website may use so-called Local Stored Objects (e.g., “Flash cookies”) to collect and store information about your preferences and navigation to, from, and on our Website. Flash cookies are not managed by the same browser settings as are used for browser cookies. For information about managing your privacy and security settings for Flash cookies, see Choices About How We Use and Disclose Your Information.
- Web beacons. Parts of the Website and our e-mails may contain small electronic files known as web beacons (also referred to as clear GIFs, pixel tags, and single-pixel GIFs) that permit the Company to, for example, count users who have visited those pages or opened an e-mail and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

4. Third-Party Use of Cookies and Other Tracking Technologies

Some content or applications, including advertisements, on the Website are served by third parties, including advertisers, ad networks and servers, content providers, and application providers. These third parties may use cookies or other tracking technologies to collect information about you. The information they collect may be associated with your personal information or they may collect information, including, but not limited to, personal information about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they are used. Their use is governed by the privacy policies of third parties using such technologies. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. For information about how you can opt out of receiving targeted advertising from many providers, see Choices about How we Use and Disclose your Information.

5. How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To present the Website and its contents to you;
- To provide information to you about goods and service that we provide or that others provide;
- To fulfill any other purpose for which you provide it;

- To provide information to you that you have requested;
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including, but not limited to, for billing and collection;
- To notify you about changes to the Website or any products or services we offer or provide through it;
- To allow you to participate in interactive features on our Website;
- To conduct our business operations, including, but not limited to, marketing goods and services to you; or
- For any other purpose, with your consent.

For more information, see [Choices About How We Use and Disclose Your Information](#).

6. Sharing of Your Information

We may share your personal information in the following ways and for the following purposes.

- Anonymized information. If we anonymize information (i.e., combine it with other information, redact it, or otherwise make it so that it no longer reasonably identifies you), we may share that information with anyone for any purpose.
- Affiliates. We may share your information with any business that we control, are controlled by, or with which we are under common control.
- Outsourcing providers. We may provide your information to outsourcing providers so that they can provide services that help us to operate our business.
- Successors. If we sell or otherwise transfer (or investigate the potential sale or other transfer of) all or a part of our business, we may transfer to, or share with, the actual or potential buyer or other transferee, the personal information associated with the potentially or actually transferred business. Such transfer would be for the purpose of facilitating due diligence and/or allowing the buyer or other transferee to operate the business.
- To comply with legal requirements. We may share your information if required by law enforcement, government agencies, courts, or others where we believe that our cooperation with information requests is required by law.
- International Transfer. We may transfer your information to, and store and process your information in, jurisdictions other than the jurisdiction in which you live and/or work. Such other jurisdictions might have laws that treat your privacy differently from the jurisdiction in which you live and/or work. You consent to any such transfer, storage, and/or processing.

- In connection with your request. We may transfer your information to third parties whenever you request that we do so or where doing so is a part of our fulfillment of a request by, or obligation to, you.
- Enforcement or protection. We may disclose your information to third parties where we reasonably deem it necessary in order to investigate violations of the Terms of Use, fraud, or criminal activity, or to protect the rights, property, or safety of our customers, personnel, or others.
- Others. If we identify other transferees or purposes in connection with the collection of your information (e.g., special purposes identified at the time of collection), we may disclose your information to those transferees and for those purposes.

7. Choices about How we Use and Disclose Your Information

Generally

Users who no longer wish to receive newsletters, digital notifications, or promotional materials or have their information provided to third parties may opt to not receive such communications or have information shared by contacting us using the information below. Please be prepared to tell us the specific good or service with respect to which you wish to opt out. Where we may rely on your consent to process personal information, you have the right to withdraw that consent at any time. If you opt not to receive such communications or allow us to share your information and then give your personal information to us again using the Website or under other circumstances that permit us to use your information, we will regard your opt-out as rescinded. In some instances we may still have an alternative legal basis to continue to process that personal information and we will inform you of that. If you do withdraw consent we may not be able to provide the product or service you have requested.

Note that opting out will not have any effect on information that we have shared with third parties as permitted by this Privacy Policy. Additionally, no opt-out will affect our possession, use, or sharing of information as necessary to comply with governmental requirements, to investigate violations of the Terms of Use, fraud, or criminal activity, to protect the rights, property, or safety of our customers, personnel, or others, or to enforce our contractual or other rights.

Cookies and Other Tracking Technologies

You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. To learn how you can manage your Flash cookie settings, visit the Flash player settings page on Adobe's [website](#). If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.

We do not control third parties' collection or use of your information to serve interest-based advertising. You might be able to exercise choices regarding third-party cookies and/or tracking devices. You can obtain more information about those choices at

<http://www.networkadvertising.org/choices/> or <http://www.aboutads.info/choices/>.

8. Correction of Your Information

If your personal information changes, if you have reason to believe that your personal information as we maintain it is incorrect, you may contact us using the contact information below.

9. Certain Notifications

For the purposes of any applicable law regarding notification of persons whose personal information was, or is reasonably believed to have been, acquired by an unauthorized person, our information security policy provides that any required notification may, where not prohibited by law, be made by the use of e-mail, telephone, fax, mail (including, but not limited to, a notice printed in an available area of a bill or statement) or posting a notice on a Company website or other electronic resource. The specific means used is up to us, and we will use our commercially reasonable judgment based on the circumstances. Where any notice is to be sent to a specific address or number (such as e-mail address, physical address, telephone number, etc.), we will use the latest available address in its records. EXCEPT TO THE EXTENT PROHIBITED BY LAW, YOU AGREE TO THIS MEANS OF NOTIFICATION.

10. Your California Privacy Rights

California privacy law requires us to provide California residents with specific disclosures about our privacy practices, including telling you about the information we share with other third parties for their marketing purposes. You may request this information by contacting us using the contact information below.

11. Changes to this Privacy Policy

We post any changes we make to this Privacy Policy on this page. If we make material changes to the way we treat our users' personal information, we will notify you through a notice on the Website home page. The date the Privacy Policy was last revised is identified at the top of the page. You are responsible for ensuring that we have an up-to-date active and deliverable e-mail address for you, and for visiting the Website and this Privacy Policy to check for any changes.

12. Contact Information

To ask questions or comment about this Privacy Policy or our privacy practices, contact us at ethicsandcompliance@cooperstandard.com.

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